



INP TECHNOLOGIES LIMITED

PUBLIC POLICY FOR PRODUCT WARRANTY AND SOFTWARE UPDATES

This policy describes the warranty and software-update commitments of INP Technologies Limited for applicable INP-branded products certified under TCO Certified, generation 10.

1. Product Warranty

INP Technologies Limited offers a minimum of one (1) year of product warranty free of charge for applicable products. Customers may purchase an extended warranty together with the product, where available, to extend the total warranty period to up to at least five (5) years.

The cost of an extended warranty will not exceed 15% of the product's Manufacturer's Suggested Retail Price (MSRP) per additional year. Details of the available extended-warranty options and the process for purchasing them will be published here: [\[www.inp.co.in\]](http://www.inp.co.in).

2. Security and Corrective Software Updates

For applicable INP-branded products certified under TCO Certified, generation 10, INP Technologies Limited offers free-of-charge security and corrective software updates necessary to retain the product's initial functionality for at least five (5) years from the later of (a) the date the product was sold by INP Technologies Limited or (b) the date the product was last manufactured.

For generic operating systems developed and maintained by third-party vendors, including Microsoft and Google, INP Technologies Limited will ensure, at the time of certification, that the operating-system vendor is committed to providing updates free of charge for products that meet the vendor's minimum hardware requirements, and that the product meets those already-announced minimum requirements.

Instructions and information on how to receive applicable software updates will be published here: [\[www.inp.co.in\]](http://www.inp.co.in).

3. Scope and Availability

This policy applies to the INP-branded products identified as applicable and certified under TCO Certified, generation 10. Product-specific warranty terms, exclusions, and update instructions should be consulted where applicable.

4. Contact Information

For questions about warranty coverage or software updates, please contact:

INP Technologies Limited

Website: [\[www.inp.co.in\]](http://www.inp.co.in)

Email: [\[support@inp.co.in\]](mailto:support@inp.co.in)

Telephone: [\[1800 203 6070\]](tel:18002036070)